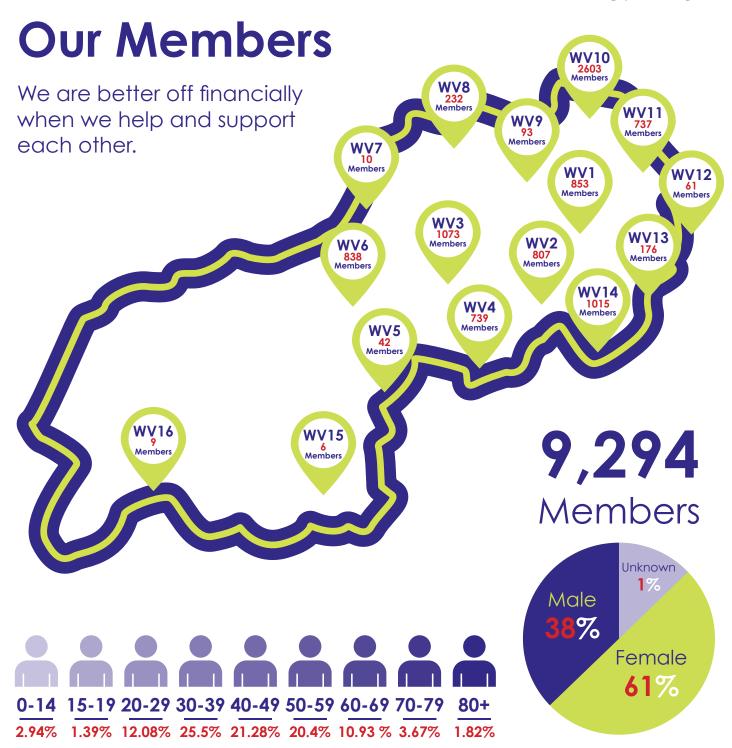




For the year ending September 2021

FIRM NO. 214284



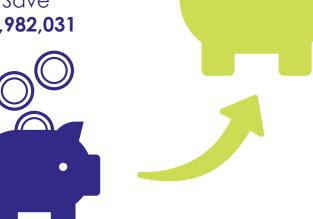
SAVINGS

AND LOANS

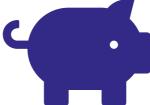
Members with £1 or more in their account, help to grow the credit union by saving and borrowing money.











Members Borrow £2,463,379



Annual Report for the year ending 30 September 2021



The interest generated on the loans helps meet running costs and build reserves for the future.

Members save with us and the savings are lent to other members.

Any surplus is paid back out to members each year as a dividend.

Average Loan £921 Average Savings £428



EMPLOYER

PARTNERSHIPS

Our partnerships with local employers help hundreds of working people to save flexibly and borrow affordably at work.



Woodlands Quaker Home

















The Royal Wolverhampton NHS













Our Employer Partners

- ACCI
- Black Country Chamber of Commerce
- City of Wolverhampton Council
- Gazebo Theatre
- Heath Park (through Central Learning) Partnership Trust)
- Housing Plus Group
- Northwood Park (through Services 4 Schools)
- Radleigh Metal Coatings
- South Staffordshire District Council
- The Way Youth Zone
- Wolverhampton Voluntary Sector Council

- Accord Group
- Bushbury Hill EMB
- FBC Manby Bowdler
- Gecko Programmes
- Highfields Academy (through Services 4 Schools)
- Moseley Park (through Central Learning Partnership Trust)
- Paycare
- Royal Wolverhampton NHS Trust
- St Stephens (through Strictly Education)
- Wolverhampton Homes
- Woodlands Quaker Home

THE BOARD AND

SENIOR LEADERSHIP TEAM

The credit union is run by a Board of Directors. They set out the strategy for the credit union and challenge the Chief Executive Officer. They are elected each year at the AGM.



< Chair - Kevin Fearon

Kevin became a Director in July 2008 and is now Chair of the Board at WCCU. He sits on both the Audit and Risk Committee and the Remuneration and Nominations Committee. He wants all WCCU members to realise their full potential to manage their finances. He works as an Operations Director for a large housing association.



< Vice Chair - Steven Cartwright

Steven joined the Board as a Director in May 2019 and works for a local council as a head of service for projects and programmes. He is now Vice Chair of the Board and sits on and Chairs the Audit and Risk Committee as well as being a member of the Remuneration and Nominations Committee. He wants WCCU to support more people to help them avoid exploitation from payday lenders and loan sharks.



< Director - Oliver Ford

Oliver joined the Board as a Director in May 2019 and sits on the Audit and Risk Committee as well as the Remuneration and Nominations Committee. He is a transport planner at a local council and wants WCCU to be Wolverhampton's financial cooperative, powered by the people.



< Director - Anthony Burns

Anthony joined the Board as a Director in September 2021 and sits on the Remuneration and Nominations Committee. He is the Commercial Director at PayCare, a health cash plan specialist company based in the heart of the City. Anthony wants to provide a supportive perspective on how WCCU continues to build on its successes, and in turn help support more people within the community to be more fulfilled, more creative, and more secure.



< Director - Burnell Richards

Burnell joined the Board in September 2021. He has worked for over 30 years in a number of large corporate organisations and is currently a Risk Director for a Wolverhampton based payments and transactional company. Burnell wants to contribute to the success of WCCU within Wolverhampton, to promote the benefits of credit/savings by ensuring fairness and clearer understanding around finance.



< Director - David Cartwright

David joined the Board in September 2021. He currently works as a Group Director of Procurement at a Wolverhampton based FTSE250 company where he delivers a wide spectrum of corporate projects. At a time when we have all witnessed much uncertainty, David is keen to support an organisation which genuinely seeks to help people with both ethical financial support, and excellent banking products and is looking forward to being part of the next stages of WCCU's development.



< Director - Oliver Slimm

Oliver joined the Board as a Director in September 2021 and is also a member of the Audit and Risk Committee. He is a Chartered Accountant who works for a regional Building Society heading up the mortgage and credit risk team. By working in the mutual sector Oliver has come to realise how institutions such as WCCU play a vital role in the communities they serve and this is the primary reason he was keen to join the Board.



< Director - Wendy Stephens

Wendy joined the Board as a Director in September 2021. She is a proud Wulfrunian, keen to invest some of her time, skills and experience in an organisation that she believes can make a real difference to the lives of individuals, families and communities across Wolverhampton.



< Chief Executive Officer - Rob Shearing

Rob joined as Chief Executive Officer in 2018 and provides leadership to WCCU and is responsible for the management and administration of the credit union within the strategic, policy and accountability frameworks laid down by the Board.



< Operations Manager - Tameka Spencer

Tameka joined WCCU in 2014 and became Operations Manager in 2017. She is responsible for the day-to-day operations of the credit union.



< Finance Manager - Kelly Cartwright

Kelly joined WCCU as the Finance Manager in January 2020, and is responsible for the day-to-day financial processes along with the monthly, quarterly and yearly preparation of accounts.



D EXPENDITURE

For the year ending 30 September 2021

Income	£851,946
Expenditure	£840,784
Operating Costs	£527,635
Overall Profit	£10,538
Capital to Asset Ratio	12.04%
Total Assets	£4,632,678



Wolverhampton City Credit Union (WCCU) is a not-for-profit community bank that is owned and controlled by its members. It uses members' savings to fund fair and affordable loans to other members. The interest paid back from loans is used to fund a return on members' savings.

Based in Worcester Street with a presence at the Civic Centre, Wolverhampton, WCCU is authorised by the Prudential Regulation Authority and authorised and regulated by the Prudential Regulation Authority and the Financial Conduct Authority who regulate all the banks and building societies. WCCU is also a member of the Financial Services Compensation Scheme (FSCS) and it holds a Consumer Credit Licence that is registered with the Financial Conduct Authority.

Branches

Wolverhampton City Credit Union

73 Worcester Street, Wolverhampton WV2 4LE

10.00am - 3.00pm Monday Tuesday 10.00am - 3.00pm

(Tel & Email Only) 10.00am - 1.00pm Wednesday

10.00am - 3.00pm Thursday

Friday Tel & Email Only) 10.00am - 3.00pm

Closed on weekends and Bank Holidays

Low Hill Community Centre

Kempthorne Avenue, Low Hill, Wolverhampton, WV10 9JJ Tuesday 10.00am to 2.00pm

Big Venture Centre

17 Chesterton Road, Wolverhampton, WV10 8SP

Thursday 10.00am to 2.00pm

Stratton Street Community Centre

70 Nine Elms Lane, Park Village, Wolverhampton WV10 9AJ **Friday** 10.00am to 2.00pm

www.wccul.co.uk

73 Worcester Street, Wolverhampton WV2 4LE Telephone 01902 572340 E-mail contactus@wccul.co.uk

Follow us for the latest WCCU updates









